



A Report on **Haringey Irish Cultural's** Social Value

17.05.2013



Contents

Introduction	3
Overview	4
Haringey Irish Cultural's Vital Statistics	
Volunteers and Users	5
Income breakdown	6
Haringey Irish Cultural's Social Value	
Introduction	7
Assessment	8
Local Relationships	10
Social Impact	11
Economic Impact	12
Environmental Impact	13
Haringey Irish Cultural's Critical Friend	14
<i>Appendix</i>	
<i>Haringey Irish Cultural's evidence</i>	15

At Community Matters, we believe that local community groups and volunteers are the backbone of civil society which is why we have dedicated over 65 years' to becoming the largest network of community organisations, public bodies and individuals working to build these strong communities.

Through providing an array of services and tools designed to help members with every aspect of running a community organisation and more specifically with commissioning and asset transfer, we acknowledge what our members want and ensure we relay important messages to Government by acting as a 'voice' through advocacy, undertaking research and participating in social policy debate.

This report was produced by

YourValue!

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Introduction

This report has been prepared using Community Matters' Your Value!, and is an assessment of the social value of the work and activities of Haringey Irish Cultural.

Your Value! helps community organisations demonstrate their social value. It works with the organisation to explore the strength of their Local Relationships, their Social Impact, Economic Impact, and Environmental Impact. It is designed to make the group put a mirror to their organisation's activities and consider objectively what effect they have on their social value to their local community. They are asked to produce evidence in support of their findings and YourValue! then collates this evidence and data into this Final Report for the group to show to funders and other stakeholders.

This assessment of Haringey Irish Cultural's social value was completed with the support and scrutiny of Nadia Denton, who acted as the group's Critical Friend. The Critical Friend acts to test and verify the organisation's self-assessment.



Overview

Haringey Irish Cultural describes themselves as:

The Centre was set up in 1987. With the twin aims of promoting cultural and community activities. We also provide services including an Advice and Support Service and a Day Care and Lunch Club. We offer a low cost venue for community events, meeting and office space. A number of well established local Charities have their main office at the Centre. Many dance and music groups for young people fit alongside pensioner groups organising tea dances and bingo. Over 25 years we have sought to improve the facilities and grow into a well used community space. At weekends our Hall and Lounge host a variety of functions and parties. The revenue from these events adds greatly to the sustainability of the Centre. Frontline services receive grants from Haringey Council and the Irish Governments. The building itself is owned by the Council on a circular funded grant. Our General Management Committee is made up of diverse user groups and is the key forum to foster good relations among the various groups that use the Centre.

Commenting overall on Haringey Irish Cultural's social value, Nadia Denton said:

"Haringey Irish Cultural Centre are a large, multi-purpose centre serving the Irish and wider BME community in Haringey. It's core provision of social welfare and advice to individuals of Irish descent, has been running for 22 years and includes disability and benefits advice, debt advice, 50 computer lessons, a film club and provision of bus saver tickets. In addition Haringey Irish Cultural Centre also host a luncheon club and a range of cultural specific activities such as tea dancing, live Irish bands for the elderly and families as well as the sale of 'mass' cards. Though they have historically served the Irish community and received financial support from the Irish government to do so, they have hall hires from a wide range of minority groups in the area which include Ghanians, Turkish and eastern Europeans. Their site houses a housing association for young people; a Polish employment project, a young people's theatre project and a disabled children's charity. They also have been enterprising in capitalising on their proximity to Spurs football ground by offering charged parking and bar facilities on match days. This and hires for parties and functions brings them a considerable proportion of their income."



Vital Statistics – Volunteers and Users

Haringey Irish Cultural's Volunteers

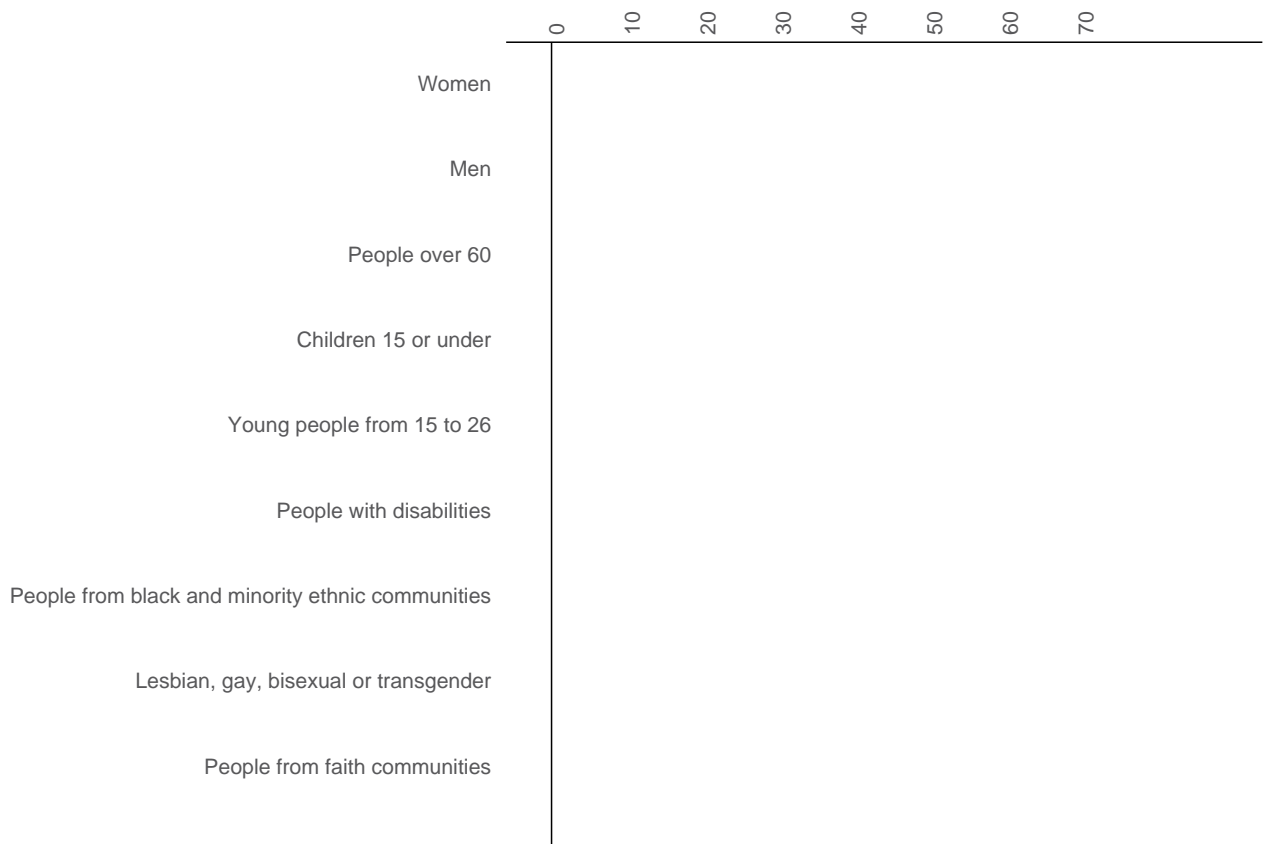
Encouraging and supporting local volunteering is an important benefit of community organisations. Your Value! helps groups put a financial figure on the value of this volunteering

The total financial value of Haringey Irish Cultural's volunteering over a year is

£20708.00

Your Value! calculates this figure using the National Minimum Wage as the proxy for the value of an hour's volunteering, except for hours contributed by board members, who in virtue of the greater skills being offered, we have priced using the National Median wage.

Haringey Irish Cultural provides services to 0 users per month, and these can be broken down into the following demographics.



These categories are taken from the Cabinet Office Third Sector survey You may wish to compare the information on this organisation with similar information on all charities and social enterprises in relevant local authority area. You can find details of the most recent results of the National Survey for Charities and Social Enterprises at <http://www.nscsesurvey.com/>

Vital Statistics – Income Breakdown

Haringey Irish Cultural's Income

It is also important to note that community groups often lever in to a local community additional funds that could not be accessed by statutory authorities. The break-down of Haringey Irish Cultural's income sources is as follow:

Donations and fundraising activities:
£6300.00 (0.98%)

Membership fees/ subscriptions:
£0.00 (0%)

Grants from non-statutory bodies:
£137000.00 (21.25%)

National Lottery (e.g. Big Lottery fund):
£0.00 (0%)

Grants or core funding (including Service Level Agreements):
£40000.00 (6.2%)

Earned income from contracts:
£20000.00 (3.1%)

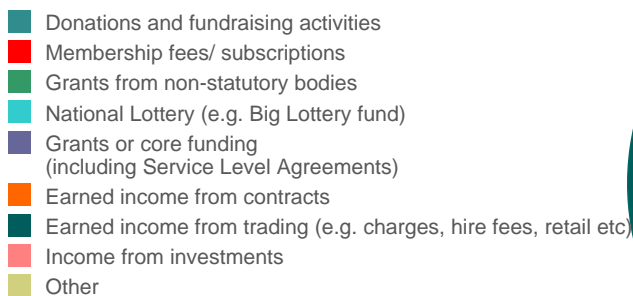
Earned income from trading (e.g. charges, hire fees, retail etc) :
£439470.00 (68.16%)

Income from investments:
£0.00 (0%)

Other:
£2000.00 (0.31%)

Total annual turnover or income:

£644770.00





Social Value – Introduction

Haringey Irish Cultural's Social Value

YourValue! assesses the social value of a group in relation to four key areas of outcome: Local Relationships, Social Impact, Economic Impact, and Environmental Impact. These four assessment pages are the heart of the Your Value! tool. Organisations are given a series of prompt statements and asked to list the activities that they provide that relate to these statements. They are also asked to provide evidence of the scale and quality of these activities.

They then need to review that evidence and give themselves a rating as to how much impact they feel their work has on the original prompt. This rating then forms the basis for how Your Value! assesses the organisation's overall value for that area. The Critical Friend is crucial in testing and verifying these self-assessments.

Over the page you will find definitions of the four assessment areas, along with graph's showing Haringey Irish Cultural's overall rating for each area, and a summary statement provided by Your Value! of their overall impact and value in those areas.

Each area of assessment is assessed and rated by Your Value! into one of four levels:

- **Very Strong**
the organisation's impact is exemplary and profound on its community and is building strong levels of local social capital.
- **Good**
the organisation is having a high level of impact on its community and helping build good social capital through its work.
- **Reasonable**
the organisation is making a noticeable difference on the social capital in its local community but the impact may be uneven or have room for improvement.
- **Emerging**
the organisation does have an impact on its local community but it is limited, though there may be locally specific reasons for this beyond the organisation's control.



Social Value – Assessment

Haringey Irish Cultural's Social Value

Local Relationships:

The extent to which the group has strong and wide ranging local relationships enabling them to engage with a variety of other groups, local citizens and important local players like the Local Authority, police and Health Organisations. There is particular emphasis on so called 'hard to reach' communities.

Very Strong Relationships

- This organisation is likely to have excellent local knowledge and to use this to improve the reach and effectiveness of its services.
- Their local knowledge probably helps statutory bodies and other service providers to be more effective within their community.
- They are likely to be successful in reaching diverse, marginalised and under-represented people and groups in their community and helping to give them a mainstream voice.
- They are likely to have very good relationships with a wide range of local statutory and voluntary agencies.
- As a result of their work and connections, local consultations are more likely to be effective and inclusive.
- They are likely to be known as a strong local collaborator.

Social Impact:

The extent to which the group values and supports associational working that builds strong social capital and community cohesion, so local people can contribute to a vibrant local community life.

Very Strong Social Impact

- This organisation is likely to provide a wide range of services that are very responsive and highly relevant to local people and almost certainly help to fill gaps in formal or statutory provision. They may offer a one-stop approach to local provision increasing access to services and providing a progression route for their users
- The organisation is likely to be seen as a permanent presence and resource for local people and to be rooted in its community. They are very likely to be governed and operated by local people and this may help model democratic engagement and practice for the community
- They may provide holistic support for local people at all stages of their life

Economic Impact:

The way in which the group contributes to the local economy, retaining, re-circulating and leveraging funds in their neighbourhood. It also considers wider contribution to skills and tackling worklessness.

Very Strong Economic Impact

- The organisation understands the value of a strong local economy and recognises their place within it.
- They understand the importance to the economy of a skilled local workforce and they are likely to make a strong contribution by actively developing the skills of their staff and volunteers
- They are committed to supporting increased employment rates amongst local people and are very likely to use local labour wherever possible
- They are highly likely to spend on goods and services in their locality wherever possible, increasing the viability of local businesses and helping to stem the leakage of funds from their community
- They are committed to the principle of excellent value from publicly funded services and they probably provide better value for money than many competitors through lower overheads and the support of local volunteers

Environmental Impact:

The extent to which the group is minimising its own and the community environmental impact and supports local initiatives that seek to improve the local environment.

Reasonable Environmental Impact

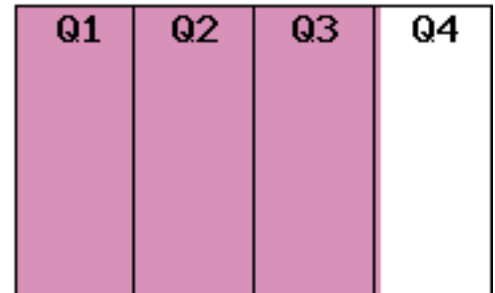
- This organisation may be taking some steps to reduce its carbon emissions and its energy consumption
- They may be trying to raise the awareness of the impact of climate change locally and the need for reduced energy consumption and as a result a few local homes and businesses may be more energy efficient
- They may be located centrally within their community, which helps to reduce the distance people travel to access local services



- Local statutory bodies are more likely to seek their views and their support in consulting the local community.
- Local people are likely to know them as a strong local advocate.

Local Relationships:

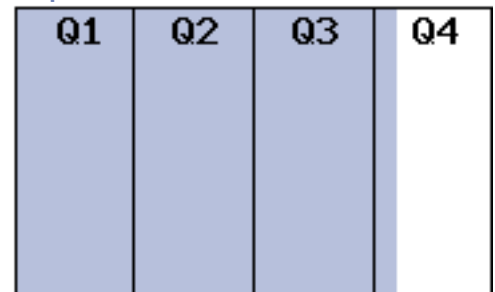
77%



- They probably help to mobilise local people and build an active community with very high levels of community participation and volunteer involvement. This can create a culture of mutual support and self-help and enables local people to feel connected and to make a contribution and this may reduce loneliness and improve their confidence and well-being

Social Impact:

80%

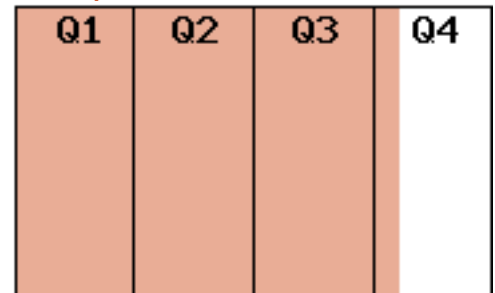


- They are likely to support other community groups and start-ups and this helps to sustain a more vibrant community and social enterprise sector

- They are likely to be a net economic contributor to their neighbourhood by leveraging external funds, generating substantial income through enterprise activity and attracting people from a wider area to their events who then spend within the community, thus easing the burden on the public purse

Economic Impact:

81%

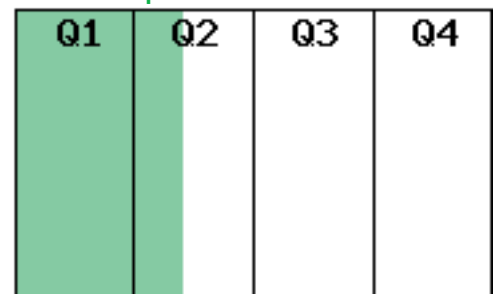


- They are likely to be highly flexible, adaptable and able to make decisions quickly and this may improve the efficiency of local public services and reduce waste by enabling them to engage directly and responsively with commissioners and funders with regard to newly identified need or changed requirements

- The organisation may buy some Fairtrade products, source some locally grown food and buy some products that reduce chemical or other harmful contamination of the environment.

Environmental Impact:

36%



- They may be recycling some materials, be making some efforts to save water and other resources and have made an occasional contribution to increasing green-space, helping remove litter and helping ensure that the local built environment is appropriately maintained and improved.



Local Relationships

We are aware of the wide range of groups and people in our area and their needs and interests	9
We know the issues that affect local people such as transport links, where people feel safe, development and planning issues etc	8
We work alongside other local community groups to make sure that local people find the services they need.	8
We support the very small groups of people that other agencies miss	10
We have good links with a wide range of local organisations, we share our knowledge with them and we help to join up communication	8
We have good relationships with our Local Authority.	7
We have good relationships with other statutory bodies e.g. Police, Health, Job Centre, local schools and colleges.	7
We have good relationships with local non-statutory bodies e.g., our CVS, local businesses, local training providers.	6
We encourage and support local people to speak for themselves so that their views are heard by people in power.	7



Social Impact

Our organisation is governed by local volunteers and is run democratically



Many of our activities are designed to build bridges between different and diverse communities and between the generations



We encourage a culture of self help in our community and enable groups of volunteers to run many of the activities and services we offer



Most of our activities are designed to encourage our community to take part more and to prevent people becoming isolated.



Many of our activities are designed to build trust and cooperation between people and to improve neighbourliness, friendship and fun



Most of our activities are designed to encourage a feeling of belonging to our area and of pride in our community



We encourage local people to act collectively to achieve change in our area



We provide or bring together a range of services and activities to meet the needs of all the different groups within our community and are open when other services are closed.





Economic Impact

We employ local people, helping to re-circulate our funds within the community and improving the skills of local people



We help all our local trustees and volunteers to develop their skills and improve their employment prospects



We bring new funds into our community through grants and contracts



We use local suppliers to help the local economy



We are enterprising and generate as much of our own income as possible. This helps the local economy and reduces our take on the public purse.



Our activities and events bring in people from a wide area who then spend within our community



We offer better value for money in delivering local services.



We improve the efficiency of local services by being independent. We are able to respond, adapt and make decisions quickly.

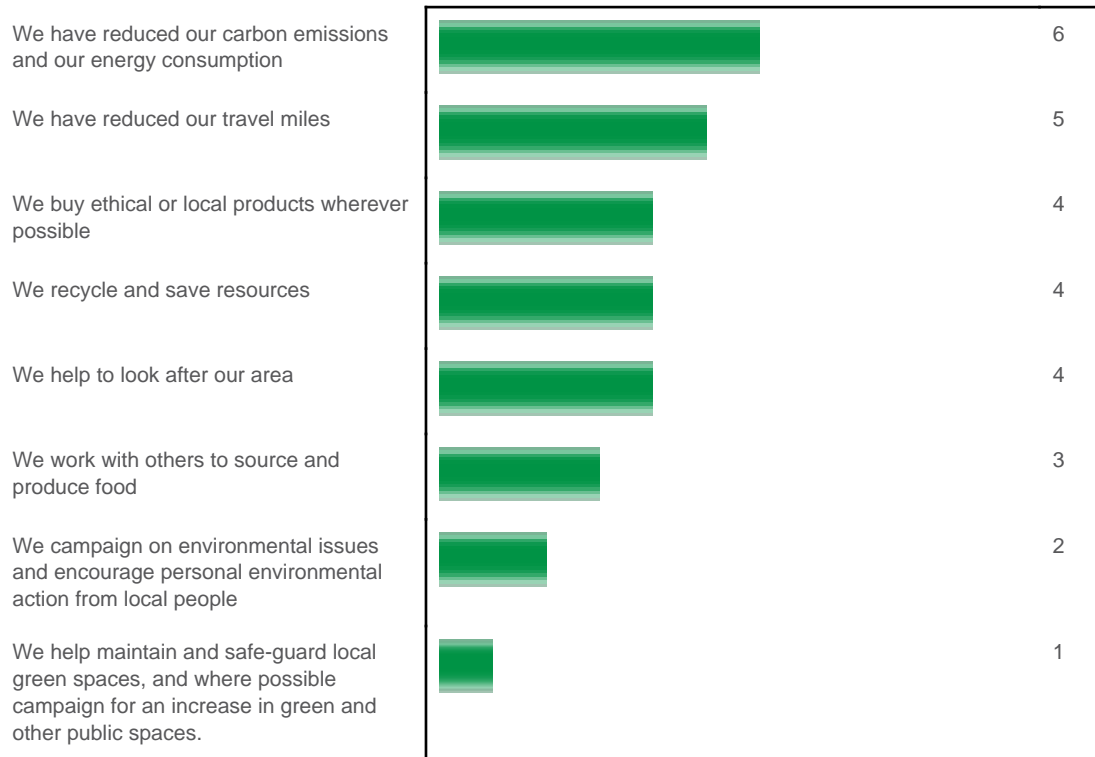


We improve local services by delivering on a smaller and more human scale and tailoring services to the needs of people in our community





Environmental Impact





Critical Friend

Haringey Irish Cultural's Critical Friend

The role of the Critical Friend in verifying the assessment completed by a group using Your Value! is crucial to the robustness of the results produced. S/he should know the group well though be independent of it, so they can provide an informed and reasoned critique. They should also have been involved as much as possible in the process of assessing the quality and scale of the impact that a group's activities. The Critical Friend plays a crucial role in testing and verifying the organisation's rating of its own impact. To underpin this role it is the Critical Friend who must release the Final Report from draft status, at which point the Report is locked and the organisation can no longer change their evidence or ratings.

To aid the transparency and accountability of this process we provide here the following details concerning **Nadia Denton**, who was the Critical Friend for **Haringey Irish Cultural**.

Critical Friend Name:

Nadia Denton

Position:

Quality Services Manager

Organisation:

Community Matters

Email:

nadia.denton@communitymatters.org.uk

Nadia Denton summarised their knowledge and relationship to **Haringey Irish Cultural** in the following way:

"In May 2013 Community Matters was commissioned by Haringey Council to support 26 community groups who have leases on community buildings from Haringey Council. I provided initial training on the Your Value! tool to this group and the others in May 2013 and then liaised as required with this group to ensure they had a full understanding of the tool and how best to collate the answers. In preparing for the Stakeholder Day I also reviewed their website and activities and then reviewed their most recent Annual Accounts and Trustees Annual Report taken from the Charity Commission website. Finally I attended a Stakeholder Day at which staff, trustees and other stakeholders were present and discussed in detail the organisations activities and compiled the statements of evidence for each of the assessments."



They described their involvement in assessment as being:

"I acted as the organisation's critical friend during the stakeholder's day. There were 5 persons present during the session which included the centre manager, 2 trustees and 2 members of staff."



Appendix

Full text of Haringey Irish Cultural's evidence of their activities and the quality and scale of those activities that they provided for their **Local Relationships** assessment.

1. *We are aware of the wide range of groups and people in our area and their needs and interests*

Haringey is the 13th most deprived borough in England. One of the priorities for a Healthier Haringey is to address mental health problems among adults, support independent living among Haringey's ageing population and address alcohol related deaths in men that is higher than London and England. The Centre has always been a resource for other community groups, using office space, meeting and training rooms. Groups such as Causeway Housing Association, Kith and Kids, Haringey Shed and PEEC, a Polish community group. Our Advice and Support Service helps families and individuals to receive their entitlements and meet their responsibilities. The Government's new benefit cap has been trailed in Haringey. The Advice Service has seen first hand the effect of the new policy on benefit claimants. The Centre is a popular venue for many cultural activities including dance and music groups. We were honoured recently by a visit from the Irish President. We invited over 250 people representing a wide variety of groups to a special reception for the President. Guests included Mayor Sheila Peacock, David Lammy MP and many local Councillors.

Rating of impact your activities have on achieving this: 9

2. *We know the issues that affect local people such as transport links, where people feel safe, development and planning issues etc*

A report from HAVCO in 2012 states that Tottenham is the most ethnically diverse area in Britain. It has an unemployment rate of 10%, the percentage of those in social housing is 60% with over crowding being a problem for over 25% of household. HAVCO's report on the Regeneration of Tottenham highlight a number of issues in consultation with grassroots organisations such as the need for good facilities, accessibility of services such as Esol classes, more youth centres and sports facilities. They recommend a strong not-for-profit sector that can continue to offer services and increased efforts to better integrate new arrivals in the community. Low levels of educational achievement and poor health are chronic problems for the area. Many groups exist to deter young people from gangs. The issue the is most pressing for us is the provision of low cost facilities to the voluntary sector. At one stage community buildings had almost the same status as public parks. But no longer as the Council faces its own cut backs. Voluntary sector groups have a right to bid but cannot match the private sector if Councils take the decision to put community buildings up for sale.

Rating of impact your activities have on achieving this: 8

3. *We work alongside other local community groups to make sure that local people find the services they need.*

Collaboration and partnership by user groups and other community groups is long standing at the Centre. The Advice and Support Service has led the way in working with groups such as Haga on alcohol abuse; NHS on cancer information and smoking cessation; Capitalise on debt counselling; Hackney Law Centre on



housing issues. We are a resource for other groups including a Polish group - PEEC. We seek to work more closely with existing and new groups. Last year we invited over 50 users groups of the Centre to work on a programme of events. Over 20 groups turned up and they planned a number of events such as a Multi-Cultural Day, a Health Day, a Dance Congress and Disability forum. At the Centre we always sought out energetic and dynamic groups who can bring vitality to the Centre and bring audiences we would be unable to bring ourselves like the Pensioner's group tea dances, cultural groups providing classes in music and dance community groups such as Esol classes by Migrant Training.

Rating of impact your activities have on achieving this: 8

4. We support the very small groups of people that other agencies miss

Our location in the heart of Tottenham and our ease of access (close to public transport and with parking for mini-buses) makes us a practical and convenient venue for community events. We provide low cost, flexible and accessible facilities to small community groups. Some of the beneficiaries include Somerset Gardens Volunteer Cancer Group, Vale School, St Ignatius Homeless Group, Haringey's Advice Service Forum, Kith and Kids. Haringey Irish Pensioners group are typical of the groups we support. They hold a monthly Tea Dance and we allow them the main hall for the occasion. As a result of their enthusiasm and hard work they are able to attract people to the Centre that we could not attract. We are keen to attract more groups to the Centre. This year we helped a Facebook inspired group Residents of Tottenham Reunited to hold a get together at the Centre. Our Advice and Support Service not only helps clients with welfare benefits and housing but organises a film club, computer classes and a food bank for elderly and older groups.

Rating of impact your activities have on achieving this: 10

5. We have good links with a wide range of local organisations, we share our knowledge with them and we help to join up communication

HAVCO is the umbrella body for voluntary organisations in Haringey. HAVCO have held many meetings and conferences at the Centre. In turn we have attended many training days organised by HAVCO. We have good contact with a wide variety of local organisations. We have a close relationship with the Strategic Centre's in Haringey including the Afro-Caribbean Centre, the Asian Centre, the Cypriot Centre and the Chinese Centre. We have come together in the past to do joint bids. We were successful with a millennium lottery bid which involved us putting on an open air festival. This year we organised a Multi-Cultural Day that attracted many local groups who set-up stalls to promote their organisations and raise funds from the general public who in turn enjoyed the entertainment on offer and the variety of food vendors. There was no Tottenham Festival this year. While the Multi-Cultural Day was not on the scale of the Festival it was a good effort for the first attempt. The Advice Service has links with a wide range of local groups and individuals including FoodShare and Haga. The Centre has raised funds for Headway due to a local lad who was helped by them.

Rating of impact your activities have on achieving this: 8



6. We have good relationships with our Local Authority.

The Centre is a product of lobbying by the Irish Community and other ethnic groups in the mid eighties. The transfer of Centres to the voluntary sector including the Irish Centre was a major gesture of confidence by the Local Authority in the ability of communities to take on community buildings and run them successful. Our relationship with the LA is particularly close. Two councillors sit on our board of trustees. We have a long lease and a circular funded rent. However as with the recent cessation of the core grant in favour of a commissioning grant, they are also indications that the Council want to move away from circular funded agreements. The provision of low cost space to the voluntary sector is the key element in our relationship. A thriving voluntary sector depends upon it without it life would be very difficult. As it is Haringey's Looked After Children sector are regular user of the Centre for meetings and training. The majority of users for our Day Care service are dependent on funding from the Council.

Rating of impact your activities have on achieving this: 7

7. We have good relationships with other statutory bodies e.g. Police, Health, Job Centre, local schools and colleges.

We participate in and host local licensed trade meetings. Frequently the Police attend to discuss licence issue. On match days we get regular visits from the Police to check on safety issues especially as many away fans use our premises. We occasionally invite Police and fire officers to attend information days for the general public. We have good relations with local Schools. The 6th form School is next door to us. St Francis Primary School and the Vale special needs school have all had contact with the Centre in the past. The NHS have used the Centre to promote campaigns on cancer and smoking. Young Tickers Support Group meet regularly at the Centre. The Advice Service have many contacts with the Job Centre on behalf of clients. The Disability worker conducts many appeals with DWP and agencies such as Athos on behalf of clients.

Rating of impact your activities have on achieving this: 7

8. We have good relationships with local non-statutory bodies e.g., our CVS, local businesses, local training providers.

We are members of HAVCO and have good contact with them. Spurs football club dominate the area and we benefit from fans coming to the Centre before and after matches. Tottenham Supporters club hold meetings at the Centre. A number of training groups use our meeting rooms including Migrant Training for Esol classes, Haringey Child Care Services, Haringey Foster Carers, Family Group Conferences, Metropolitan Housing Trust and the London Brokerage Network. Events like the Multi-Cultural Day show how effective we can be in bringing together groups. Local businesses such as Tesco and Sainsbury's have responded to fundraising for good causes and indeed our facilities are in demand as a venue for fundraisers.

Rating of impact your activities have on achieving this: 6



9. We encourage and support local people to speak for themselves so that their views are heard by people in power.

Our general management committee is annually elected. Any member of the public can become a member and be elected to any post on the committee. So we are a good platform for local people to get involved in the community and raise issues that concern them. Our GMC is made up of a diverse range of user groups and it is a good forum to foster good relations. Through our Advice and Support Service we try to ensure that individuals gain knowledge of their rights and responsibilities, and are provided with assistance to access their rights and meet their responsibilities. The Service writes to local Councillors and MP's on behalf of clients. They take up appeals on behalf of clients with the DWP. Up to 60% of the appeals at Tribunals are successful.

Rating of impact your activities have on achieving this: 7



Full text of Haringey Irish Cultural's evidence of their activities and the quality and scale of those activities that they provided for their **Social Impact assessment.**

1. *Our organisation is governed by local volunteers and is run democratically*

The Centre is governed by a voluntary General Management Committee which is elected annually. It consists of 5 main officers, 6 ordinary members, 7 representatives from user groups and 2 representatives from the Local Authority. The GMC has corporate and legal responsibility for all activities and functions at the Centre. They monitor the Centre's constitution and policies and ensure that they are adhere too. You must be a member to become selected for the GMC. The centre has opened up it membership criteria in recent years to ensure greater local participation. At the recent AGM a members from a non Irish background was elected to the one of the main officer positions. GMC meetings are held once a month. In between a number of subcommittee meetings are held and report back to the monthly meetings..

Rating of impact your activities have on achieving this: 8

2. *Many of our activities are designed to build bridges between different and diverse communities and between the generations*

The Centre is one of the few local venues able to cater for the needs of the young and the old. Many dance and music groups for young people fit easily with alongside pensioner groups organising tea dances and other dance classes. We have made a special effort this year to reach out to reach out to communities that have not been to the Centre in the past. We have organised a series of events to attract a wider audience. The events include a Multi-Cultural Day, a Dance Competition, a Health Day, and a Disability Workshop on circus skills. The the Multi-Cultural Day was a great success. Extensive leafletting of the area has been done to publicise the event and over 300 people turned out on the day. Our halls and meeting rooms are very popular with the African, Caribbean and Turkish communities. We plan to hold a award ceremony later in the year to celebrate the contributions of individuals to the Centre including this theme.

Rating of impact your activities have on achieving this: 8

3. *We encourage a culture of self help in our community and enable groups of volunteers to run many of the activities and services we offer*

At the Centre we have always looked to energetic groups to run activities and services. We realise they can reach audiences that we fail to reach. Our Pensioners group run a monthly Tea Dance. They organise the band, provide the tea and refreshments and keep the proceeds to build up their club. The Club have over 500 members and also organise bus trips yo the seaside. Similarly we have card groups and bingo groups running the activities but also contributing greatly to the vitality of the Centre. The cultural side of the Centre is largely run by small groups who put on dance classes and music sessions. They bring in the crowd. We benefit from bar sales. In planning our events programme we purposely invite user groups at the Centre to plan them. Over 20 groups came to a planning day last year. They were broken up into smaller groups, given a budget and asked to come up with an event. The result was the Multi-Cultural Day, the Circus



Workshop for Disabilities and a Health Day. A Salsa group have been particularly active with a dance congress and a classic car exhibition.

Rating of impact your activities have on achieving this: 8

4. Most of our activities are designed to encourage our community to take part more and to prevent people becoming isolated.

Assisting people who are isolated or vulnerable is a major aim of the Centre.. Our Advice and Support Service has helped clients in this regard over many years. They have a long record of helping clients on DLA benefits. They run computer classes for the over 50's and a film club with refreshments for clients who are isolated. The Day Care and Lunch Club and many of the pensioner activities are attempts at overcoming isolation and making the elderly more resilient. Many studies show that if older people feel valued and have regular social contact with others, they stay resilient for longer. Day Care and Lunch Clubs like ours are known to contribute to better mental health and continued independence for elderly and disabled people. In both services clients are giving help and advice about connecting with other services. The monthly Tea Dances and Film club specifically target isolated people to participate more. As part of our events programme we offer a one day training course in Circus Skill for people with disabilities. Many music and dance classes are run at the Centre. Haringey Shed have an extensive programme of theatre workshop for the young as do Kith and Kids.

Rating of impact your activities have on achieving this: 9

5. Many of our activities are designed to build trust and cooperation between people and to improve neighbourliness, friendship and fun

We have recognised that trust is a key element in the success of voluntary sector organisations. The ability to be open and transparent, to share credit and opportunities, to be honest, to fully communicate and be realistic about things. At times the relationship between user groups can be far too pragmatic. Especially as resources are scarce and each group is fully focused on achieving their own goals. However we are aware of the need to build trust between groups, to collaborate more and engage more. The events programme was designed with this in mind.. The Multi-Cultural Day showed you can have fun and build trust between people. Groups promoted their organisation at various stalls while dancers and musicians performed in the open- air and in the main hall. Face-painting, circus skills, bouncy castles, food vendors all contributed to the day and left a good feeling that we can build on.

Rating of impact your activities have on achieving this: 9

6. Most of our activities are designed to encourage a feeling of belonging to our area and of pride in our community

Our origin is as an Irish Centre and we retain a strong cultural element in our activities. The Irish music and dance tradition prosper at the Centre. Comhalts Ceoltoiri Eireann hold regular music sessions in the Lounge and a number of Fleadhs throughout the year. The Deegan and Trainor step dancing schools keep



the dance tradition alive among young people. We are recognised as a popular venue on Spurs home games. Away fans are also welcome. In the past Spurs Supporters Club would invite the away fans. While there is some bad behaviour on the whole fans respect each other. A visit by the Irish President, Michael D. Higgins, in July is an occasion both to celebrate our roots but to invite the wider community and highlight our connection with the local area. Local people use our facilities for all types of occasions from weddings and memorial services to birthday parties and leisure activities.

Rating of impact your activities have on achieving this: 9

7. We encourage local people to act collectively to achieve change in our area

We are not known as a campaigning Centre that works for changes in policy. However we facilitate the community when they rally around to support a good cause such as a fundraising dances for an accident victim. We donate the proceeds of raffles to charities such as Headway and the North London Hospice.

Rating of impact your activities have on achieving this: 5

8. We provide or bring together a range of services and activities to meet the needs of all the different groups within our community and are open when other services are closed.

The two main services we provide is the Advice and Support Service and the Day Care and Lunch Club. The advice service has a drop-in on 3 periods in the week. At other times people can arrange appointments. The Service has 4 workers including a Manager, Administrator, Outreach Worker and Disabilities Worker. The Day Care and Lunch Club provides a two course meal and activities on three days per week. The Service replaced a Council run Lunch Club and is an example of the voluntary sector taking up services where the Council has withdrawn. Our Advice Service helps many vulnerable clients some who are homeless and suffer from substance misuse. Our Outreach Worker is able to follow up this group in particular. The Centre is open seven days per week. We recognise that energetic groups are key to the vitality of the Centre bringing in new audiences and groups that we would find hard to attract. We have groups carrying out a range of activities including music and dance to bingo and cards and bring vitality to the Centre. Our events programme has sought to invite new groups to the Centre as with our Multi-Cultural Day

Rating of impact your activities have on achieving this: 8



Full text of Haringey Irish Cultural's evidence of their activities and the quality and scale of those activities that they provided for their **Economic Impact assessment.**

1. We employ local people, helping to re-circulate our funds within the community and improving the skills of local people

The Centre employs 8 full-time staff and 31 part-time staff including Advice Service workers, Admin staff, Caretakers, Cleaners, Care Workers, Cleaners, Bar Staff. Many of our workforce are local people. The Advice Service helps clients get their full entitlements. The value of those benefits run to hundreds of thousands of pounds annually. A lotto draw we started two years ago, the 50/50 draw, gives out half the takings generating money locally. As part of our effort to promote greater cooperation between groups we have facilitated Quaker Society Action in their Futureproof programme to hold seminar's in Money Management to local groups and individuals. The training in Circus Skill for people with disabilities is for one day.

Rating of impact your activities have on achieving this: 8

2. We help all our local trustees and volunteers to develop their skills and improve their employment prospects

We have been fortunate that our General Management Committee and Volunteers are dedicated to the success of the Centre. The reverse is also true. Our trustees and volunteers can also benefit hugely from their time at the Centre in terms of their skills and employment prospects. Trustees receive governance training. Both Trustees and Volunteers get CRB's updated. We are increasingly looking to trustees to take the lead on running events. This year they have planned a Multi-Cultural Day; a Dance Congress; a Health Day and Disability circus skills training. Each group is giving a budget to run the event. The results to date have shown people increase in confidence as they develop their projects. We see people being innovate in reaching new audiences. The events are a substantial body of work that enhances their CV's .

Rating of impact your activities have on achieving this: 7

3. We bring new funds into our community through grants and contracts

Over the years we have received great support from the Irish Governments Emigrants Support Programme in funding frontline services and capital expenditure on the fabric of the building. For a number of years they funded four full time workers plus running costs in our Advice. However their grant was reduced last year both for the Advice Service and the Lunch Club. The grant is still considerable amounting to £137,000.

Rating of impact your activities have on achieving this: 8

4. We use local suppliers to help the local economy

Our biggest expenditure is bar supplies amounting to over £100,000 per year. We buy from Heineken, Matthew Clarke and Bookers. The local Bookers branch is nearby and we buy all our catering supplies from them amounting to £15,000 per



year. Our repair and maintenance bill is about £30,000. Many of the trades people we use are local from Plumbers to Tree Surgeons. Many of the groups who hire our main hall and lounge bring in local caterers to serve food and refreshments.

Rating of impact your activities have on achieving this: 8

5. We are enterprising and generate as much of our own income as possible. This helps the local economy and reduces our take on the public purse.

Last year our bar income generated £258,356. Our car park raised £32,617 and the Use of Facilities £110,000. On VAT alone the Centre paid just short of £40,000. Our new venture the Day Care should generate £20,000 this year. As our traditional funders, Haringey Council and the Emigrant Support Programme, cut back on funding we have to generate more funding through our own efforts. One initiative a small lottery brought a profit of £14,000 over two years.

Rating of impact your activities have on achieving this: 9

6. Our activities and events bring in people from a wide area who then spend within our community

One of the things we were determined to do over the last year was to bring in people from communities that have not used the Centre in the past. Our series of events including a Multi-Cultural Day, a Dance Congress, Disability Workshops and Health Day are designed to do that. Our hall and Lounge are already popular with the African, Caribbean and Turkish communities. Local boxing Clubs hold regular tournaments in the main hall. One of our biggest earners is opening up our facilities to football fans on match days. Our local football team Spurs had a good season and the extra games with their successes in Europe generates more income for the Centre. We have regular cultural events and they generate income through our bars and use odd facilities.

Rating of impact your activities have on achieving this: 9

7. We offer better value for money in delivering local services.

Haringey's Health and Wellbeing Strategy recommends 'making available accessible cheap space to enable new groups to form and existing groups to flourish, by better matching the community space in the borough to community need'. The Centre has the spare capacity to rise to this challenge and we have helped a number of groups with discounted rates and in some cases giving our facilities free to new groups who do not have the resources to put on events. Last year we offered a Facebook inspired group 'Residents of Tottenham Re-united' our main hall to bring together members of their group to meet and strengthen bonds with each other. The Councils VCS strategy recognise that Charities, community groups and social enterprises contribute significantly to regeneration of the area. We have successfully replaced the Haringey Council run Lunch Club at the Centre with our own Lunch Club on 3 days per week. A case where a Council provision was replaced by 3rd sector provision.

Rating of impact your activities have on achieving this: 8



8. We improve the efficiency of local services by being independent. We are able to respond, adapt and make decisions quickly.

Our Advice Service challenges many Council decisions on behalf of clients. The Disability Worker in particular helps clients with Disability Living Allowance appeals. The Service has a 50 to 60% success rate in Tribunal decisions. We pride ourselves on being close to the community and therefore aware of their needs. When the Council run Lunch Club closed down we responded quickly by holding Lunch on one day per week initially since then we have increased that to three days per week. We are planning an award ceremony in October and this will allow us to sift through the many good acts that promote cross cultural and generational work and highlight them. The recent reception for the Irish President shows how we can move quickly to attract a large crowd and put the whole event together.

Rating of impact your activities have on achieving this: 8

9. We improve local services by delivering on a smaller and more human scale and tailoring services to the needs of people in our community

Haringey has an ageing population with 4% of the population of residents 75 or over in 2011. This is projected to increase to 4.8% by 2031 (an extra 20000 residents in this age group) but day care and lunch club provision across Haringey is in decline. Our Day Care and Lunch Club provision has sufficient capacity to welcome 150 elderly people to a low cost two course lunch and day care provision. The proportion of people in Haringey claiming pension credits is 40% the 10th highest proportion in the UK. Our advice services offer help to pensioners to ensure they receive all their benefits and entitlements. The centre offers social and physical activities, such as tea dances, dance classes, outings, card games and bingo. Haringey has few such community facilities available in the borough.

Rating of impact your activities have on achieving this: 8



Full text of Haringey Irish Cultural's evidence of their activities and the quality and scale of those activities that they provided for their Environmental Impact assessment.

1. We have reduced our carbon emissions and our energy consumption

In 2006 we renewed all the wiring in the upper floor. The old wiring had deteriorated and the bulbs were 100watt screw-in.. We replace the bulbs with fluorescent tubes. We also installed cut-off switches in the toilets. In 2008 we installed a new lift which was much more energy efficient than the the old lift that was 20 years old. In 2009 we installed 4 Concord CXA boilers to replace the old inefficient boilers. This has the effect of reducing fuel consumption and saving energy.

Rating of impact your activities have on achieving this: 6

2. We have reduced our travel miles

We are located in the heart of Tottenham, close to public transport and with good parking facilities. One group at the Centre, Haringey Shed have a mini-bus. The Advice Service issue bus saver tickets to clients on low incomes to encourage them to make efficient use of travel. A number of our employees have taken advantage of a government ride to work initiative which allow a tax deduction to purchase a bicycle.

Rating of impact your activities have on achieving this: 5

3. We buy ethical or local products wherever possible

Our major purchases is for the bar. All our suppliers are in the North London area. We purchase most of our food supplies from Bookers and it is situated a couple of streets away. We organise the sale of Mass cards to make it easier for local people to attain such items.

Rating of impact your activities have on achieving this: 4

4. We recycle and save resources

We host recycling bins at the Centre. Two general recycling bins and one solely for paper. We also recycle printer cartridges. In the main office we use our photocopier to print all materials. All the empty bottles from our bar are put in the recycling bins.

Rating of impact your activities have on achieving this: 4

5. We help to look after our area

Over the years we have tried continuously to maintain and upgrade our facilities.. In 2007 we built a new extension comprising a toilet block including disabled toilet with access to the Lounge via automatic doors and a new door to a garden area. We also dug out new beds and planted flowers. We have started a vegetable patch that the pensioners look after. One day per week a group from the community payback scheme come to the Centre to help clean and decorate the



building.

Rating of impact your activities have on achieving this: 4

6. We work with others to source and produce food

Our chef makes his own burgers. We provide a cooked meal 3 days per week in the Lunch club.

Rating of impact your activities have on achieving this: 3

7. We campaign on environmental issues and encourage personal environmental action from local people

Environmental issue include our commitment to maintain the building including the addition of a new toilet bloc and new automatic door maintaining the fabric of the external parts of the building including the concrete finishes and cladding to the lift. We follow good recycling practices.

Rating of impact your activities have on achieving this: 2

8. We help maintain and safe-guard local green spaces, and where possible campaign for an increase in green and other public spaces.

We maintain the green spaces around the Centre.

Rating of impact your activities have on achieving this: 1



YourValue!

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